

In The Loop

Refugee Voices Bulletin

"INTERNEWS is currently implementing the "Refugee Voices: Two-Way Humanitarian Communications" project in Dadaab, Kakuma, and Kalobeyei Integrated Settlement in Kenya, together with FilmAid Kenya, GeoPoll, Star Media Development Centre (owner of Eastleigh-based Star FM and Dadaab-based Radio Gargaar) and Radio Atta Nayece in Kakuma as consortium partners.

"In the Loop" Bulletin is a bi-weekly data-driven humanitarian feedback newsletter produced to inform organizations and local authorities, delivering services to refugees and host communities in Dadaab, Kakuma and Kalobeyei, of community concerns that need urgent response. Internews aims to achieve two-way humanitarian communications for closing possible feedback loops to support the humanitarian community's effort to put the concerns and feedback of the affected populations at the forefront of their service delivery thus enhancing accountability. The Community feedback used in this report is sampled from one-on-one community meetings -with all COVID-19 protocols observed.

Internews recorded a total of 18 feedbacks collected between the week of August 1, 2021, to August 20, 2021, in Kakuma and Kalobeyei.



Data collected from **18 persons**



FOOD SECURITY AND LIVELIHOODS

The shops we were directed to buy food stuff have increased prices.

Adult, Female, Kalobeyei Settlement

Sometimes food ration delays, but we do not receive a notification for us to get prepared.

Adult, Female, Kakuma 3 Camp

Agencies concerned with food security always reduce food ration without notification at the end of the year. We would like to know the reason for this.

Adult, Female, Kakuma 4 Camp

Methods of data collection



ONLINE



ON-GROUND



ON AIR

HEALTH

We do not receive treatment in clinics 4 and 7. Every time we go to the clinic, we do not get any drugs. We want to know the truth if we must pay.

Adult, Male, Kakuma 3 Camp

The introduction of the kid's operating room in Clinic 7 is excellent progress and relief to parents in Kakuma and Kalobeyei settlement. Many children died before due to delayed referrals.

Adult, Female, Kakuma 4 Camp

CAMP COORDINATION AND CAMP MANAGEMENT

Some of the block leaders always ask for money before you get help. They are not doing their work as needed.

Adult, Female, Kakuma 4 Camp

SECURITY

There is insecurity in the camp, more so in the market. It is worse at 7 PM before the police start patrolling at 9 PM. We want the police officers to ensure there's security.

Adult, Male, Kakuma 4 Camp

There is insecurity in the camps. People are robbed of their phones and money when they are coming from the markets.

Adult, Female, Kakuma 1 Camp

Sports activities are contributing to chaotic acts and hooliganism. We request the security personnel to check into this matter.

Adult, Male, Kakuma 1 Camp



EDUCATION

There's congestion in the classrooms affecting pupils learning, particularly during this COVID-19 era. We request the construction of more classrooms to ease congestion.

Adult, Female, Kakuma 2 Camp

The registration of Form One students is quite challenging as schools require parents to pay 3,000 Kenyan Shillings, which most parents cannot raise, especially those with more than one child to admit, thus affecting enrolment.

Adult, Male, Kakuma 1 Camp

Most of the students who were placed in School C are yet to join because there is no space at the school.

Adult, Male, Kakuma 1 Camp

We request agencies to train us on other skills different from garment making and hair dressing.

Adult, Female, Kakuma 1 Camp

I would like to request agencies to consider giving scholarship opportunities not only to girls but boys too.

Adult, Male, Kakuma 1 Camp