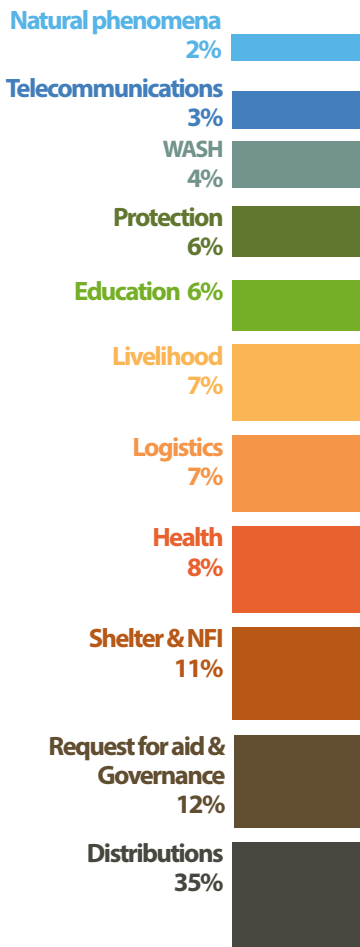


The data shown in this bulletin is not representative of all the affected population, and only reflects the feedback collected by Internews and partners.

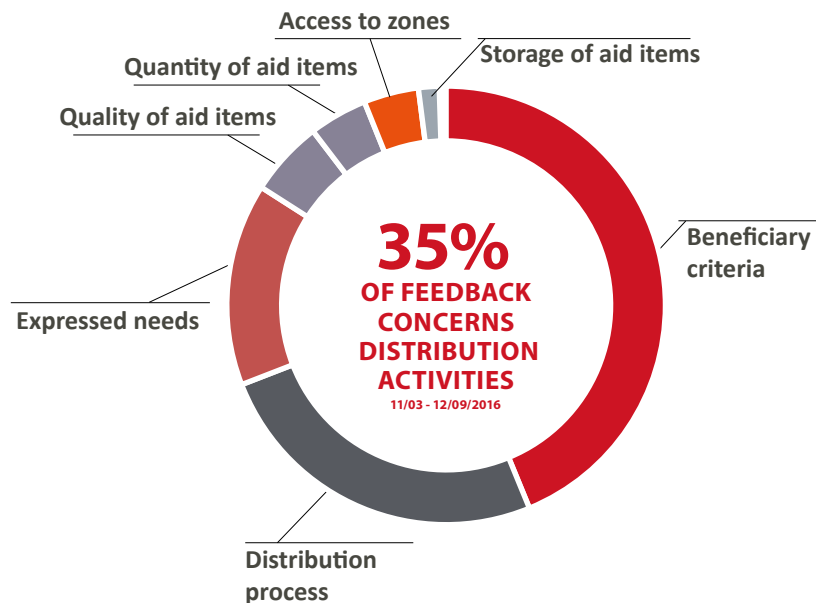


## RECURRING THEMES



This week's issue of the Humanitarian Feedback Bulletin highlights feedback from affected communities as it relates to one of the most prevalent themes: the distribution of aid to victims of Hurricane Matthew.

## WHAT DID COMMUNITIES SAY ABOUT AID DISTRIBUTION?



"There are people who take (aid) several times. We would like for distribution to be done from house to house."

30-50 years, Moron

"The trucks transporting food passed by here. We have never received anything. The trucks pass by and continue on their way."

30-50 years, Chardonnières

"From here the distributions are done very well. But sometimes the foreigners have to leave because of lootings."

30-50 years, Chardonnières

"We have received food, a few sheets of metal, and cement, but unfortunately not everyone in need has gotten aid."

50-70 years, Ile-à-Vache

Feedback concerning multiple sectors was classified by one single sector/theme/activity according to the most prominent theme implicated. 'Distribution' as an activity highlights all of the feedback relating to 'Food Security' (2%); 'NFI' (1%); and 'Distribution' (32%). 'Shelter' includes feedback relating to 'Displacement camps' (3%) and 'Shelter' (8%). 'WASH' includes feedback relating to 'Water' (3%), 'Hygiene' (0.5%), and 'Sanitation' (0.5%). 'Protection' includes feedback relating to 'Protection' (5%) and 'Child Protection' (1%).



# EXPRESSED NEEDS: DISTRIBUTION OF FOOD & NON-FOOD ITEMS

The majority of feedback from the affected population that pertains to distribution highlights an expressed need for more sustained and present humanitarian assistance. Only feedback concerning specific aid items is represented in the below graphic.



**17%** General <sup>(1)</sup>



"It's when people don't get cards that they create chaos. One single person could have five cards, while others don't get any."

20-30 years, Camp Perrin

## Distribution cards



## Security



Cards by household (not housing unit), allocation of cards, usage of cards: Grande Anse & Sud.

**Disorder and insecurity:**  
**Grande Anse:** Abricots, Jérémie, Corail, Roseaux,  
**Sud:** Arniquet, Les Irois, Port Salut.

CwC <sup>(3)</sup>



**9%**

Information concerning procedure during distributions, beneficiary selection, time/place of distribution and needs regarding the lodging of complaints:

**Grande Anse:** Abricots, Jérémie - Shelter for displaced persons "Lycée de jeune fille" - Deschamps - La Pointe - Marcandal, Moron - Petit Ange.

**Sud:** Arniquet-Chateau, Camp Perrin, Tibu Dagza, Cavaillon-Grand Dieu, Chardonnières - Center, Port-Salut - 2nd section, Torbeck - Fond Rouge.

## WASH <sup>(2)</sup>



**7%**



## AquaTabs



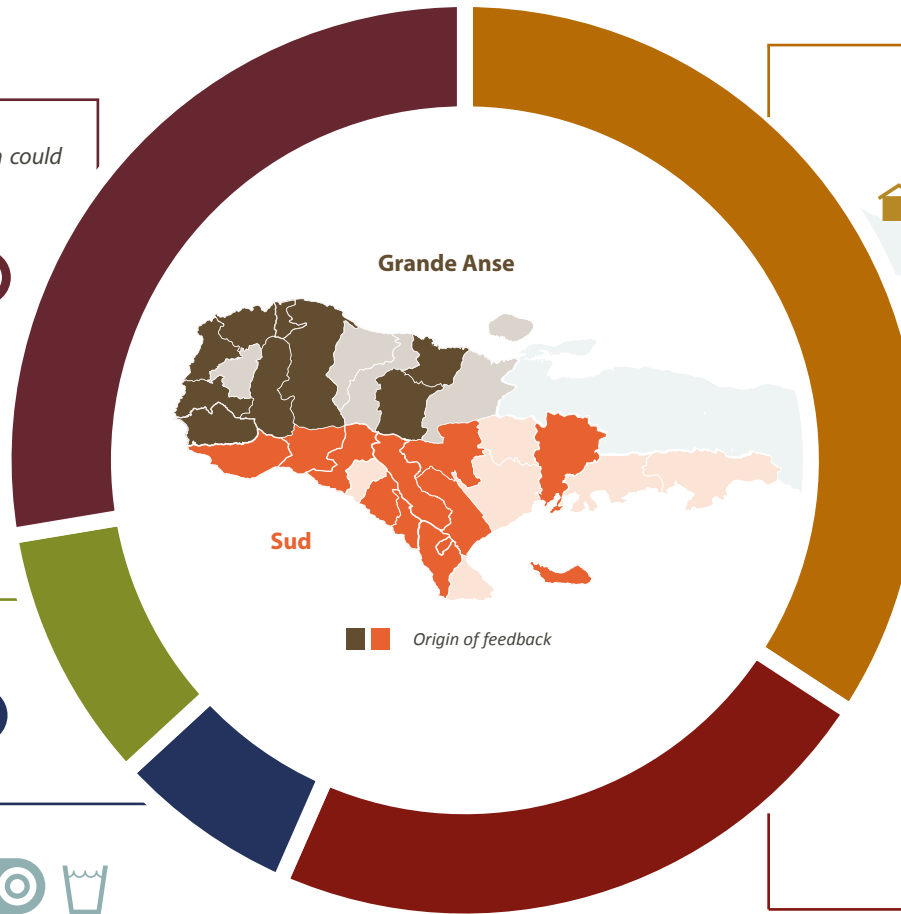
Access to potable water:

**Grande Anse:** Grand Bassin, Roseaux - Golbotine,  
**Sud:** Les Anglais - Center, Coteaux.

## Soap



**Sud:**  
Torbeck - Fond Rouge.



## Shelter / NFI

NFI **34%**



## Reconstruction materials

Sheet metal, cement, wood:

**Grande Anse:** Abricot, Bonbon.

**Sud:** Arniquet, Camp Pérrin, Cavaillon, Chantal, Coteaux, Ile-à-Vache, Les Anglais, Tiburon, Torbeck.

## NFI Non-food items

Tarps:

**Grande Anse:** Anse d'Hainault - Lillet,  
**Sud:** Roche-à-Bateau - Center, Coteaux - Center, Port Salut - 2nd section.

Mattresses:

**Grande Anse:** Jérémie - Deschamps, Les Irois - Grand Bassin.

Clothing:

**Grande Anse:** Jérémie - Deschamps, Les Irois - Grand Bassin.

## Food security

**22%**



## Food



Rice, beans, oil, peas:

**Grande Anse:** Abricots, Anse d'Hainault - Lillet, Corail, Les Irois - Divino & Kayiman, Moron - Petit-Ange.  
**Sud:** Arniquet - Chateau, Camp Perrin - Tibu Dagza, Cavaillon, Ile-à-Vache - Trou Milieu, Port Salut - Katsanbi.

## Seeds & livestock



Seedlings, beans, corn, coconuts, sheep, chicken...:

**Sud:** Camp Perrin, Tiburon - Tapion.

Notes:  
1. Requests for distributions, distribution cards and direct requests for security presence in distributions  
2. WASH, Water, Hygiene, Sanitation.  
3. CwC, Communication with Communities



Contact: Rose Foran, Humanitarian Liaison Officer, rforan@internews.org

The Humanitarian Feedback Bulletin contributes to keeping humanitarian actors informed of key issues concerning the affected population, as expressed by Haitian communities in their own words. By providing a synthesis of the feedback collected by Internews and partners, Internews aims to support the humanitarian community's effort to put the concerns and feedback of the affected and at-risk populations at the forefront of the response.



## AID DELIVERY: REMOTE AREAS

Feedback regarding the delivery of aid shows that affected communities in more remote areas are concerned that aid is not reaching non-central zones.

Some also expressed frustration that they did not receive information as to where distributions were taking place, and therefore were unable to access them. People who do not have a means of transportation expressed that they could not access distributions taking place far from where they live.



*"We have seen helicopters crossing the sky, but we haven't received anything."*  
50-70 years, Arniquet



*"When the aid arrives, it is distributed in the center. The people outside of the center don't get anything. I live in Damassin and aid has never come by here."*

30-50 years, Coteaux



*"Help is only for people who live by main roads. For us who live in more remote corners it's only when a distribution is finished that we were there was one."*

30-50 years, Arniquet



*"They distributed rice, but it was by La Porte that we had to go and find it."*  
50-70 years, Camp Perrin



*"The aid came for Ducis, but it stayed in Torbeck. The mayor held everything and then she sent it all to the Cap Haitien, where her husband is from. We heard a rumour that cars transported the aid from Durcis to Cap Haitien, and they were stopped on the road to Leogane."*  
30-50 years, Torbeck

## PROCEDURES: DISORDER DURING DISTRIBUTIONS

Disorder during distributions was highlighted as a concern among the affected population, along with violence and tension as distributions are carried out. 'People with machetes' or 'musclermen' were invoked as impediments for many people – especially vulnerable persons – from benefitting from aid distributions.

Feedback also included accounts of aid convoys being looted, which also prevented affected communities from receiving humanitarian aid. Positive feedback was given regarding orderly distributions, when people were instructed to line one-by-one.



*"We don't have any problems with cards, or having to line up one behind the other. It's a good way of doing it (distribution)."*

30-50 years, Cavaillon



*"There isn't any distribution in our area. It's because of this that when the young people see a truck passing by that they follow it."*

30-50 years, Port-Salut



*"Things are done with a lot of disorder. The distributions are only done in Tiburon. For the cholera response the organization is good, since there are cars to take people to the cholera treatment centers."*

30-50 years, Tapion



*"It would be preferable to distribute the aid from house to house."*

30-50 years, Arniquet



## BENEFICIARY CRITERIA: 'WHY NOT ME?'

Beneficiary selection was raised as an issue of concern among the affected population; in particular, confusion around criteria for distribution of cards, their functions, as well as the reasons for which certain persons were not receiving aid.

People also cited instances in which they were surveyed for the purpose of provision of assistance, but there was no follow up. People complained that when aid was distributed via local authorities, it did not reach the affected population, with accusations of local authorities only distributing aid with partiality, or to friends or family.



*"When the aid arrives, we don't get anything. They choose the people who they've given cards to, but they took our names.."*

50-70 years, Arniquet



*"I've never participated in a food distribution. They said that men don't have access, only women."*

50-70 years, Roche-à-Bateau



*"Someone gave me a card in secret. Not everyone has been able to get one. The person gave me 25 cards. I called someone in the mayor's office and they gave me a few cards that I distributed to people in my community."*

50-70 years, Roche-à-Bateau



*"Donations were given during the evening to elderly people. If you won't have friends, or family in a distribution, you won't get anything."*

14-20 years, Arniquet



*"To receive something, you need a card. I've never had a card, I don't know how to get one. I see that only the strong people, the ones with muscles have been able to get them."*

50-70 years, Roche-à-Bateau

## QUALITY/QUANTITY: CONCERNS ABOUT RICE AND TARPS

Tarp quality was underlined as a concern among the affected population, as some mentioned that the tarps they received were not adequately weather-resistant and were destroyed with strong wind or rain. There were quality issues raised by beneficiaries surrounding rice distributed to affected zones; in particular, some people expressed that rice contained grains of sand and had a foul odor. Affected persons also expressed that some of the food aid distributed was expired or spoiled, and that the quantity of the rice distributed was insufficient.



*"The rice that was distributed had grains of sand in it. There was waste in it, it smells bad. They told us we had to wash it with bitter orange juice. We can't eat such a thing."*

50-70 years, Port-Salut



*"There were helicopters in the area to give out rice, but the last batch wasn't good because of the zin and small rocks. We took it to give to our animals."*

50-70 years, Ile-à-Vache



*"The tarps are bad quality. They are like mats. If water falls on them, they get destroyed."*

30-50 years, Camp Perrin



*"We still don't know if the tarps are good quality or not, it hasn't rained yet."*

14-20 years, Camp Perrin