Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

**Who We Heard**

81 Instances of feedback gathered

<table>
<thead>
<tr>
<th>COLLECTION TYPE</th>
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<tr>
<td>Call-Ins</td>
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<td>Listening Group</td>
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<tr>
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<table>
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<th>AGE GROUPS</th>
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<tr>
<td>19–25 Years</td>
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<tr>
<td>26–35 Years</td>
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<tr>
<td>36–45 Years</td>
<td>63%</td>
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<tr>
<td>46–60 Years</td>
<td>6%</td>
</tr>
</tbody>
</table>

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
TOP CONCERNS THIS WEEK

SHELTER
Shelter Our Office
IDPs with the Community Watch Group request IOM Camp Management to provide plastic sheets to protect their office against flooding.

Adults - Sector 2 Block 7, Bentiu PoC

Provide Furniture
The Community Watch Group requests office furniture from IOM camp management. They say people stand while working due to the lack of chairs and benches.

Adults - Sector 2 Block 7, Bentiu PoC

NFI
Need Torches
Internally displaced persons in Bentiu PoC request NFI partners to provide torches to use at night. “It is really dark at night and I don’t have a torch to light the house,” a 55-year-old woman says.

Adults & Youths - Bentiu POC

NFI
Need for Sleeping Materials
IDPs in Bentiu PoC request protection partners to provide sleeping mats because the ones they have are worn out.

Adults & Youths - Sector 3, Bentiu PoC

NFI
Charcoal Stoves Needed
Residents in Bentiu PoC need charcoal stoves for cooking and request the same from NFI partners. “I don’t have any charcoal stove for cooking so am using stones for cooking” says a 43-year-old woman.

Adult IDPs – Bentiu PoC

Desperate Displacement
The community in Serjas complains about their living conditions after they were relocated due to flooding in their former areas. “We need plastic sheets to reinforce our shelters because of the flood waters,” says an adult IDP.

Adults – Serjas, Bentiu

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
TOP CONCERNS THIS WEEK

WASH

Full Latrines
The community in Sector 1 complains about their latrines filling with waste. “The hygiene is poor. Our latrines need desludging,” says an adult woman IDP. “We request WASH partners to look in the issue,” she adds.

IDPs – Sector 1, Bentiu PoC

Reason for Open Defecation
IDPs raise concerns that their latrines are very dirty, so the community practices open defecation. “The community within the PoC said that they want their latrines sprayed with chlorine to eliminate the bad smell,” the cried out.

Adults – Sector 5, Bentiu PoC

PROTECTION

Protect Children
The Community Disability Committee advises parents to prevent their children from taking baths in dirty ponds which sometimes results in children drowning.

Adults – Bentiu PoC

Fishing Materials
Residents in Bentiu PoC report a lack of fishing materials like nets and hooks. They request FSL partners to provide these items.

Adults – Bentiu PoC

LIVELIHOODS

HEALTH

We Need Nets
Community members in Bentiu town request mosquito nets from Concern Worldwide. “Mosquito bites have become a problem to us. We need Concern Worldwide to provide nets,” says an adult IDP.

Adults – Bentiu PoC, Bentiu

“If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)”

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"Those using facemasks are kindly requested practice proper disposal of facemasks after use"

~ IOM medical staff

“Kondial FM correspondent interviews a woman leader during peace event organized by UK funded peacebuilding opportunity fund [PoF] in Bentiu town. Photo@Internews - Photo@Internews"
Radio Program Highlights

PROTECTION PROGRAM: CHILDREN DROWNING IN PONDS

The Protection Program on Kondial FM focused on the issue of protecting children from drowning. Since the establishment of the PoC, many children have lost their lives in the ponds. Protection and camp management agencies have raised awareness to sensitize parents about protecting their children. “Both adult and children use the ponds for bathing and washing clothes. Which has led to loss of life among children who can’t swim,” said an official with the IOM camp management.

BUSINESS PROGRAM: HOW TO PREVENT BUSINESS FAILURE

Since the crisis begun, youth have been attracted to doing small business without having a clear understanding of how business functions. Appearing on Kondial FM’s Business Show, a community member said that many young businesspeople don’t know enough about trade. “Businesspeople should know the challenges of doing business,” the community member added. “My business failed because I associated myself with gangs and participated in criminal activities like impregnating girls,” added another community member. “Develop a solid plan and limit excessive borrowing,” he added.

HEALTH: IMPROPER DISPOSAL OF MEDICALS WASTE

The IOM camp management sensitized the community to avoid improper disposal of medical waste and disposable facemasks. The IOM staff said medical waste littering in Sector 2 Block 12, the Buffer Zone as well as at the end of perimeter fence, shouldn’t stop. “We discourage the community from openly disposing off non-reusable face-masks the way they are being dumped,” he added. “Those using facemasks are kindly requested practice proper disposal of facemasks after use.” Callers appreciated the IOM camp management to sensitizing the community about the dangers of reckless waste disposal.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

Who We Heard

30 Instances of feedback gathered

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<th>COLLECTION TYPE</th>
<th>AGE GROUPS</th>
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<tbody>
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<td>Community Meetings</td>
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<td>Listening Group</td>
<td>26-35 Years</td>
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<td></td>
<td>36-45 Years</td>
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</tbody>
</table>

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
**TOP CONCERNS THIS WEEK**

**WASH**

**Backfill the Pits**

Residents in Ajuong Thok say the pits around water taps have become breeding grounds for mosquitoes in the residential areas. They request DRC to provide marram for backfilling the pits.

*Adult, Block 4, Ajuong Thok*

**Weekly Meetings Needed**

The leadership of Block 10 in Pamir camp suggests IRC’s Hygiene Department conduct weekly meetings with the voluntary water committee to acquaint themselves with the situation on the ground and the challenges faced by the volunteers.

*Adult, Block 10, Pamir*

**Observe Speed Limits**

 Residents in Ajuong Thok express concerns about some humanitarian drivers who drive at high speeds even with congestions on feeder and main roads. “*We appeal to the protection partners to advise drivers to observe speed limits to avoid accidents.*”

*Adult, Block 4, Ajuong Thok*

**WASH**

**Grass Cutting Tools**

Residents in Block 5 of Ajuong Thok refugee camp say the grass is too tall in the residential areas. “*These places are hideouts for insects and snakes. We are request health partners to provide tools for bush clearance,*” says a resident.

*Adult, Block 5, Ajuong Thok*

**Thanks for the Dignity Kits**

“We *are very happy and appreciate the work of IRC for usual support to women,*” says a refugee women in Ajuong Thok camp in response to the International Rescue Committee’s provision of soap and sanitary kits.

*Adult, Block 4, Ajuong Thok*

**PROTECTION**

**Robberies on the Rise**

Residents of Ajuong Thok and Yida report increased crime in their communities. “*Unknown people intimidate and rob. We request the refugee protection police to conduct night patrols.*”

*Adult – Block 7, Ajuong Thok & Yida Settlement*
We got to know more about dealing with people while conducting COVID-19 awareness in the community.

~ Health worker Yida Refugee Settlement

TOP CONCERNS THIS WEEK

CAMP MANAGEMENT

Stop Selling Shelters

Residents in Ajuong Thok refugee camp say their colleagues are selling off their houses to the host community families leading to challenges inside the blocks. “We appeal to authorities and protection partners to intervene and stop such illegal dealings.”

Adult, Block 7, Ajuong Thok

HEALTH

Mosquito Nets

“The number of malaria cases has increased among children, the elderly and pregnant women due to lack of mosquito-nets. We appeal to the health cluster to provide mosquito nets to prevent malaria infections.”

Adult – Yida Settlement

LIVELIHOODS

We Need Tractor

Farmers in Pamir camp say the tractor IRC provided is only available to heads of the agricultural committees. “We need the tractor to plough for all refugee farmers and not the heads of farmers alone.”

Adult, Block 9, Pamir

FOOD

Humanitarian Assistance Needed in Yida

Refugee women in Yida say cuts in food aid in Yida has seriously affected children. “Our children are suffering from malnutrition due to lack of food. We request humanitarians to come to our aid.”

Adult Female – Yida Settlement Camp

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
Radio Program Highlights

**PROTECTION: CAUSES OF EARLY PREGNANCIES**

The pregnancy rate among adolescents is spiking after the closure of schools due to COVID-19. To shed more light on the issue, Jamjang FM interviewed the head of Parents and Teachers Association at Mandela Secondary School in Pamir camp who said, “Since the school closures many adolescent girls started got pregnant due to free time they have at home and lack of parental monitoring.” The head of the PTA urged parents to monitor their children and encourage them to avoid early pregnancies.

**NUTRITION: HOW TO DIVERSIFY OUR FOOD**

Refugees in Ajuong Thok have received semi-nutrition flour since June but face difficulty in cooking it. They requested the humanitarian agencies to provide them with sugar for use in cooking the flour. A refugee in Ajuong Thok responded to the request and advised colleagues to diversify the use of flour. “The aim of the flour is to help us cover for grinding cash. The flour can be cooked as paper food,” the refugee added. A host community member appealed to refugee families not to sell their flour but put it to use.

**HEALTH: REFRESHER TRAINING FOR COVID-19 RESPONSE TEAM IN YIDA**

CARE International conducted a refresher training for health workers in Yida settlement. Speaking during the workshop, CARE International COVID-19 Response officer said that the workshop would help health workers learn more about COVID-19 response mechanisms as well help the field health workers create more awareness in the community. Some of the participants who talked to Jamjang FM said that, through the workshop they got to know more about dealing with people while conducting COVID-19 awareness in the community.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

### Who We Heard

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<thead>
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<td>54%</td>
<td>20%</td>
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If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
TOP CONCERNS THIS WEEK

**HEALTH**

**Treat Adults, Too**
Refugees in Doro camp say that MSF is providing health services only to children and pregnant women. They request the organization provide health services to all people in the community.

*Community, Doro camp*

**WASH**

**Supplement Solar with Generator for Water Pumping**
Community members in Doro refugee camp report water shortages. They request ACTED to replace solar power with generator power to pump water.

*Refugee, Doro Camp*

**WASH**

**Thanks for the Sanitation**
Families who receive food rations in Gendrassa camp thank the agencies that placed handwashing containers at food distribution sites.

*Beneficiaries, Gendrassa Camp*

**COVID CORNER**

**Thanks for Supporting the Youth**
Community members in Gendrassa thank Save the Children for sensitizing youth on COVID-19.

*Adult, Gendrassa Camp*
TOP CONCERNS THIS WEEK

“Family members should plan on how to help the elderly and disabled during the pandemic. Follow the WHO guidelines to reduce the chances of spreading COVID-19”

~ Relief International doctor

EDUCATION

Some Learners Can’t Access Radio Lessons

Some parents of school going children report their children are not able to listen to the radio lessons because they don’t have radio sets. They request LWF to provide radios and help their children benefit from the radio lessons.

Parents of Learners, Batil Camp

PROTECTION

Level Football Ground

Youths in Bunj town say their playgrounds are not safe for playing football. They request AAH & DRC to level the ground in preparation for the football matches.

Youth, Bunj Town

Radio Salam community correspondent interviewing Relief International staff for the Energy and Environmental program - Photo@Internews

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Radio Program Highlights

### HEALTH: SIMILARITY AND DIFFERENCES BETWEEN MALARIA AND TYPHOID DISEASE

Radio Salam recorded a health program with MSF to raise awareness about the differences between malaria and typhoid disease in term of causes, symptoms, and prevention. The MSF Clinical Officer said that malaria is caused by plasmodium parasites and typhoid is caused by the salmonella typhi bacteria. “Both diseases cause symptoms like headache, fever, vomiting and abdominal pain,” said the official. “Visit doctors whenever you experience similar signs and symptoms.”

### PROTECTION: HELP THE ELDERLY AND DISABLED DURING COVID-19

COVID-19 has put a lot of pressure on the elderly and people with disabilities. Radio Salam recorded a health program with a Relief International (RI) doctor on how families can help elders and people with disabilities during the pandemic. The doctor said that community members should know that COVID-19 is very dangerous to everyone. “Family members should plan on how to help the elderly and disabled during the pandemic. Follow the WHO guidelines to reduce the chances of spreading COVID-19.”

### WASH: ENVIRONMENTAL SANITATION

Community feedback indicates that some people throw garbage anywhere, leading to challenges in environmental hygiene. Relief International (RI) and ACTED responded by raising awareness about environmental hygiene. The official said that when people dispose of their garbage on the streets it causes pollution. The garbage encourages breeding of flies which bring diseases like cholera and diarrhea. “Parents should advise their children not to swim and play near ponds because there is stagnant water and is not safe for drinking or bathing,” said the official.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

If you want to contribute to this bulletin or have information to share though Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
TOP CONCERNS THIS WEEK

Thanks GOAL
Residents in Baliet county thank GOAL for conducting awareness on COVID-19 to help residents practice prevention measures.
Youth & Adults, Location: Baliet County

Grass Cutters Needed
Residents of Malakal town Hai Rey Elmasiry request World Vision to provide equipment for cutting grass because the area is full of undergrowth both in and outside their houses.
Youth & Adults, Location: Malakal Town Hai, Rey Elmasiry

Jerry cans for the Vulnerable
Vulnerable people in the Malakal PoC request humanitarians to support them with jerricans for fetching water because they can’t afford buying them from the market.
Youth & Adults, Locations: Sector 1 Block B2

Well-done MSF
Residents in Malakal town appreciate MSF for treating people with tuberculosis at their health facility.
Youth & Adults, Location: Malakal Town

Thanks, UNYDA & SAFERWORLD
Youth in the Malakal PoC appreciate UNYDA and SAFERWORLD for hiring youth to open drains in the camp.
Youth & Adults, Location: Sector 2 Block N

Add Garbage Containers
Residents in Malakal town request concerned agencies to increase garbage containers to help maintain hygiene and sanitation in the area.
Youth & Adults, Location: Malakal Town

Mosquito Nets Needed
Women in Malakal town Hai Assosa request IMC to distribute nets to protect them from mosquitoes that cause malaria.
Youth & Adults – Malakal Town

COVID CORNER

Water Tanks for Worship Places
Religious leaders in Malakal town request concerned agencies to provide water tanks inside the church premises for believers to wash their hands with clean water and soap to control and prevent the spread of COVID-19.
Youth & Adults, Location: Malakal Town

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Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
TOP CONCERNS THIS WEEK

WASH

Thanks, IOM-MHPSS and IOM WASH

IDPs in the PoC thank the IOM MHPSS department for advising children against wandering outside the camp premises. They also thank IOM WASH for maintaining hygiene in the latrines.

Youth & Adults, Location: Sector 1 Block A, Sector 2 Block M

PROTECTION

Protection Concerns

PoC residents request protection clusters to discourage young girls from engaging in activities that can lead to early marriages during the closure of schools due to the COVID-19.

Youth & Adults, Location: Sector 4 Block A

Renovate Footbridges

Residents in the Malakal PoC request the concerned agencies to renovate footbridges to facilitate the movement of goods and people during the rainy season.

Youth & Adults

NFIs

Blankets Needed

The elderly in the Malakal PoC request humanitarian agencies to help them with blankets because the weather has become very cold, especially at night.

Youth & Adults, Location: Sector 4 Block A, B & C

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Radio Program Highlights

**SPECIAL PROGRAM: IMPROVING PSYCHOSOCIAL SUPPORT SERVICES DURING COVID 19**

A facilitator at IOM-MHPSS said that the psychosocial team has been reduced from 21 members to 8 people at the center as an adherence to the COVID-19 prevention protocols. Desperate callers appealed to the organization to find means and ways of plugging the gaps caused by the absence of enough staff at the facility.

**WASH PROGRAM: STOPPING BUSH OR FOOTBALL FIELD DEFECATION**

Assistant Health Promoter with IOM said defecation in bushes and open fields is a dangerous practice in the society and is one of the main causes of increase in incidence of diseases by transmitted by pathogens from harmful bacteria. The official pointed out that there is no logical reason for anyone to use a bush or an open space if there are toilets in the neighborhood where handwashing buckets are available. The official added that IOM’s efforts to enhance awareness to bring a stop to the practice and improve environmental health and prevent diseases.

**LIVE PROGRAM: EFFECTS OF DRUGS ON PEOPLE’S LIVES IN SOCIETY**

The United Nations Police warned the community not to do drugs because of the danger they pose to the community. The force said that doing drugs are a threat to people’s lives. They asked the community to alert authorities in case they identify those who engage in the practice of drug abuse. They said that the action of being vigilant will help fight vice and crime in the communities. The community requested the UN Police to continue with the program of Nile FM for the benefit of the community.